

### AMENDMENTS THE CLAIMS

The Assignee submits below a complete listing of the current claims, including marked-up claims with insertions indicated by underlining and deletions indicated by strikeouts and/or double bracketing. This listing of claims replaces all prior versions and listings of claims in the application:

Please replace all prior versions, and listings, of claims in the application with the following list of claims:

1. (Currently amended) A method for remotely requesting information and/or services from at least one remote service server through a personal computing system, the method comprising [[the]] steps of:

receiving, at the personal computing system, a telephone call from a user that is registered with the personal computing system ~~and is remotely located from the personal computing system;~~

receiving a user spoken utterance over the telephone call;

speech recognizing the user spoken utterance to determine a request for information and/or a service;

formatting an electronic message according to the request;

sending the electronic message over a communication network from the personal computing system to the at least one remote service server;

receiving content at the personal computing system from the at least one remote service server;

converting the content to speech audio at the personal computing system; and

playing the audio to the user over the telephone call.

2. (Previously presented) The method of claim 1, wherein said formatting step comprises building an electronic message to be sent over the Internet.

3. (Cancelled)

4. (Previously presented) The method of claim 1, wherein the request includes a request to send an electronic mail, said method further comprising steps of:

receiving at least one additional user spoken utterance; and

converting the at least one additional user spoken utterance to text, wherein said formatting step builds an electronic mail to be sent in said sending step and includes the speech recognized text in the electronic mail.

5. (Previously presented) The method of claim 1, wherein the request includes a request to send an instant message, said method further comprising the steps of:

receiving at least one additional user spoken utterance; and

converting the at least one additional user spoken utterance to text, wherein said formatting step builds an instant message to be sent in said sending step and includes the speech recognized text in the instant message.

6–20. (Cancelled)

21. (Previously presented) The method of claim 1, wherein the personal computing system includes a home computer in the user's home.

22. (Previously presented) The method of claim 1, wherein the personal computing system is owned by the user.

23. (Previously presented) The method of claim 1, wherein the personal computing system includes a portable computer.

24. (Previously presented) The method of claim 1, wherein the user pays no fee to an owner of the personal computing system for access to the personal computing system.

25. (Currently amended) At least one computer readable medium encoded with instructions that, when executed by at least one computer, perform a method for remotely requesting information and/or services from at least one remote service server through a personal computing system, the method comprising [[the]] steps of:

- receiving, at the personal computing system, a telephone call from a user that is registered with the personal computing system ~~and remotely located from the personal computing system~~;
- receiving a user spoken utterance over the telephone call;
- speech recognizing the user spoken utterance to determine a request for information and/or a service;
- formatting an electronic message according to the request;
- sending the electronic message over a communication network from the personal computing system to the at least one remote service server;
- receiving content at the personal computing system from the at least one remote service server;
- converting the content to speech audio at the personal computing system; and
- playing the audio to the user over the telephone call.

26. (Currently amended) The at least one computer readable medium of claim 25, wherein the personal computing system includes a home computer in the user's home.

27. (Currently amended) The at least one computer readable medium of claim 25, wherein the personal computing system is owned by the user.

28. (Currently amended) The at least one computer readable medium of claim 25, wherein the personal computing system includes a portable computer.

29. (Currently amended) The at least one computer readable medium of claim 25, wherein the user pays no fee to an owner of the personal computing system for access to the personal computing system.

30. (Currently amended) A personal computing system for requesting information and/or services from at least one remote service server on behalf of a user ~~remotely located from the personal computing system~~, the personal computing system comprising:

a telephone connection to receive a telephone call from the user ~~remotely located from the personal computing system~~, the telephone connection capable of receiving a user spoken utterance over the telephone call;

a speech recognizer to recognize the user spoken utterance to determine a request for information and/or a service;

at least one interface to format an electronic message according to the request;

a network connection connected to a communication network to send the electronic message from the personal computing system over the communication network to the at least one remote service server and to receive content from the at least one remote service server at the personal computing system; and

a text-to-speech synthesizer to convert the content to speech audio and play the speech audio to the user over the telephone call.

31. (Previously presented) The personal computing system of claim 30, wherein the personal computing system includes a home computer.

32. (Previously presented) The personal computing system of claim 30, wherein the personal computing system includes a portable computer.

33. (New) The method of claim 1, wherein the telephone call from the user is received at the user's home telephone number.

34. (New) The at least one computer readable medium of claim 25, wherein the telephone call from the user is received at the user's home telephone number.

35. (New) The personal computing system of claim 30, wherein the telephone connection receives the telephone call from the user at the user's home telephone number.